

RMA - Customer Submittal Form

*** Customer is required to return the unit within 60 days, accompanied by the completed RMA form.***

Date: _____ **RMA #:** _____
(Issued by STS)

Command Name: _____ **Contact Name:** _____

Desk Phone #: _____ **Project Lead Phone #:** _____

Email: _____ **Company:** _____

Country: _____ **Street:** _____

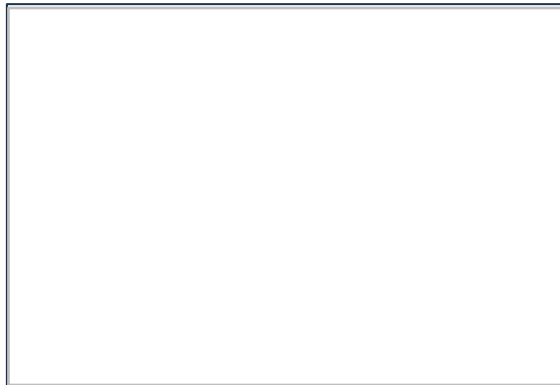
City, State, Zip: _____

Part Number: HPCD-01 **Serial Number:** _____
Note: Each serial # requires a completed RMA form and unique RMA #.

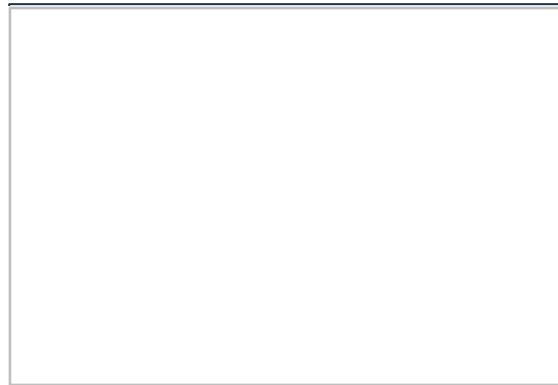
Command Shipping Address: _____

Country FBO: _____ **Run Hours:** _____

Add Photos Below:



Inside Case



Outside Case

RMA - T&C's

1. All units must be marked with their RMA number on the outside of the packaging.
2. Do not include any fittings, accessories, or power cords.
3. The HPCD life cycle maintenance program does not cover damage outside of preventative maintenance. Any repairs falling outside the program's scope will require diagnostics before a quote can be provided.

***** Please include a copy of this completed form with the RMA being returned *****

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For Technical Support or questions, Contact: 910.415.1880 | service@southteksystems.com

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